

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 29th day of February 2019
C.G.No:119/2019-20/Tirupati Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Independent Member

Between

K.Manohar,
Ratnagiri,
P. Yerrapalli,
Irala (M),
Chittoor-Dist

Complainant

AND

1. Assistant Executive Engineer/O/Irala
2. Deputy Executive Engineer/O/Paipalli CCO,
3. Executive Engineer/O/Chittoor Rurals

Respondents

ORDER

1. Complainant filed a complaint before this forum regarding replacement of damaged AB cable feeding supply to the Ratnagiri Village.
2. Respondents No. 1,2 and 3 submitted their joint written statement before this forum wherein they submitted that as per the complainant an estimate was sanctioned with WBS No. T-2018-05-06-21-02-009. Two core AB cable is drawn from stores and work was completed.
3. When complainant was contacted by the Forum on 24.02.2020 at 12.20 P.M he expressed his satisfaction in resolving his grievance.
4. In as much as the grievance of the complainant was resolved by the respondents the complaint is disposed off.

DESPATCHED
DATE 01/03

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 29th February 2020.

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

RECEIVED
DATE 29/2/20